NEWS & NOTES FROM NPO



April 27, 2015



HEY! Pay attention!





Guess Whooo? No, really, guess who!

DEB SCHEPPERLY!!!!

Yep. Deb Schepperly of Thirlby Clinic
was the lucky winner of the last Movie Triva Game.
She'll have a lot to hoot about when she receives her \$50 downtown gift certificate for either Traverse City, Manistee, or Petoskey!



Whoo can help?

PRESCRIPTION PAYMENT ASSISTANCE

In March 2015, NPO met with the Father Fred Foundation to describe how physician practices have been educating and referring patients to community resources to improve the overall health and wellness of patients. NPO asked Father Fred what resources people from the community were seeking assistance for. Father Fred identified prescription

payment assistance as a need on the increase.

Persons seeking resources from Father Fred state that their provider wrote a prescription and did not ask nor were they aware that the patient could not afford the prescription.

Please consider the following questions about the process of discussing the affordability of prescriptions for patients at your practice.

- 1. When a patient is prescribed medication, is the patient asked if they are able to afford the prescription?
- 2. Who provides the prescription assistance information to the patient if needed?

- 3. Does that person have knowledge about the process for getting prescription assistance?
- 4. When a medication review occurs, does the staff person know if patients are refilling the prescriptions on time?

Please note the following helpful links for prescription assistance.

http://countydrugcard.com/grand%20traverse/

http://www.nacorx.org/

http://www.goodrx.com/

http://www.fatherfredfoundation.com/

http://www.nwhealth.org/RX.html

Discount coupons for prescription medications may be available by visiting the drug manufacture's website.

New State licensing guidelines for opioid prescribing for chronic pain

An NPO member recently found the attached to be very helpful regarding the recent State licensing changes and updated, extensive opioid prescribing guidelines and wanted to share these materials with all providers. Please click on any one of the following to access:



http://www.npoinc.org/wp-content/uploads/2014/05/1.-Opioid Guidelines.pdf

http://www.npoinc.org/wp-content/uploads/2014/05/2.-Opioid-Risk-Tool.pdf

http://www.npoinc.org/wp-content/uploads/2014/05/3.-Opioid-Prescribing-Resources.pdf

http://www.npoinc.org/wp-content/uploads/2014/05/4.-Behavioral-Health Resources.pdf

Some facts listed in this material:

- 4X increase in sales of opioids from 1997-2006
- ED visits for non medical use of opioids increased 3X 2004-2009
- 14,000 deaths in 2009 related to opioids
- 124% increase in unintentional deaths due to Rx use 1999-2007
- Traverse City is 7th in the nation with illicit use per capita

http://www.npoinc.org/resources/quality/ is the sample informed consent....

Because it is a word document, it downloads, not opens.

All of these can be found on the Quality Resource page on the NPO website..



Wise up at a wonderful workshop.



Interviewing / Interpersonal Skills
Working with Aging and Disabled Individuals

Workshop May 29, 2015 from 9-1:00 (includes lunch)

Location: Area Agency on Aging of Northwest Michigan 1609 Park Drive, Traverse City

About the training:

This training will build upon a participant's assets and skills. Topics will include:

- What is the interviewing process?
- How to encourage someone to tell his or her story?
- How to help individuals identify their needs and priorities?
- How to work with someone who appears difficult?
- How to maintain safety when a situation feels threatening?

Who should attend?

Anyone working with aging or disabled individuals that would like to strengthen skills related to interviewing and relationship development. This will be an interactive workshop. Participants will actively explore and practice concepts.

There is no charge for this workshop.

Registration:

https://www.surveymonkey.com/r/ADRCWorkshop

For more information: adrc.nwmi@gmail.com



Member Connections

Full time Medical Assistant needed at Munson Family Practice. Position is for check-in and out. Please apply online at munsonhealthcare.org

The Walk-In Clinic/Partners in Health is currently seeking an energetic and enthusiastic full-time PA or NP. Must have exceptional bed side manner and clinical skills. Qualified candidates will have 1-3 years experience as a PA/NP with demonstration of quality care in an urgent care and/or family practice. Experience using an EHR (eClinicalworks preferred) and MS office expected. Formal Physician Assistant training or Nurse Practitioner training from an accredited program with NCCPA or CNP certification. Please send letter of interest and CV to resumesfortwicorpih@gmail.com.

Mid-level provider (PA or NP) wanted for small Family Practice office. Part-time, 24 hours/week. 2 days/week of patient care including acute visits and Medicare Annual Wellness visits plus 1 day/week Pay for Performance Program and Patient Centered Medical Home Initiatives. eClinical Works EMR experience preferred but will train the right person. Our patients appreciate quality care provided in a small office. Benefits include paid vacation, holidays and CME allowance as well as 401K IRA. Please see our website for practice information cherrybendfamilycare.com. Email letter of interest and resume to madiganl@msu.edu or fax to 231.929.7934.

PART TIME MEDICAL ASSISTANT JOB OPPORTUNITY Northern Pines Health Center, P.C. is currently seeking a part-time Medical Office Assistant. Familiarity with medical terminology preferred. Excellent computer skills are a must. Qualified candidates will possess strong organizational and communication skills.

Qualified applicants should email their resume to:

keishasexton@northernpineshealthcenter.com

(Visit Our Website: www.northernpineshealthcenter.com)

Medical Assistant Back with some Front Office Duties as well. Northshore Rehab PLLC

PART TIME (2-4 days per week) medical office position available for an individual who is able to multi-task between the front office clerical duties as well as back office clinical duties. Responsibilities to include the following: rooming patients, taking vitals, entering pertinent patient medical history/medications into the EMR. Check patients in/out, scanning documents into the EMR, answering the phones, making appointments. This position requires knowledge of the medical office and medical terminology. Previous medical office experience a plus.

Please send resume to jobapplicant901@gmail.com or fax to 231-947-5094

Bay View Obstetrics & Gynecology -

Position available for a Medical Assistant:

Medical Assistant/Nurse

30-40 hours per week, full time benefits, working with a physician in 5 physician OB/GYN practice.

Please submit resume' and cover letter to:

Julie Hopkins, Practice Manager

Bay View Obstetrics & Gynecology, P.C.

560 West Mitchell St., Suite 210

Petoskey, MI. 49770

Office Phone: 231-487-2340

Fax: 231-487-2115

Email: jhopkins@bayviewob.com

MEDICAL ASSISTANT OPPORTUNITY - Family Physician Office expanding medical team. Click here for info.

~~~~

We are very happy to include postings in our news blasts – for career opportunities, office space, equipment for sale, etc. Please email <a href="mailto:lsalvatore@npoinc.org">lsalvatore@npoinc.org</a> with your ad. We also ask that you inform us as soon as it is no longer current. Thanks!

#### Quick Links...

NPO Website
NMHN Website

**NPO CALENDAR** 





- 1. Owls have the ability to turn their head 270 degrees because the have 14 vertebrae in their necks rather than 7, like "normal" birds.
- 2. Such extreme range of motion would cause most animals, and humans, traumatice arterial injury and blood flow interruption. Scientists have discovered that owls have special blood-pooling systems to power their brains and eyes when neck movement cuts of circulation,

and alternative blood vessel routing and air-cushioned vessel casings to prevent rupture and stroke during violent head motion!

- 3. Owl eyes are very large, completely immobile, and not true "eyeballs" as they are actually tube shaped. They have binocular vision to focus on prey and increase their depth perception.
- 4. Although considered birds of prey, owls are not related to hawks, eagles, or falcon, but more closely to kingfishers, songbirds, and even hummingbirds!
- 5. A group of owls is called a parliament, wisdom, or study, and baby owls are called owlets.

''If I could rotate my neck 180 degrees, like an owl, I'd go around wearing backwards baseball caps, just to mess with people.''

- Jarod Kintz

lsalvatore@npoinc.org 300 E. Front Et. Suite 240, Traverse City, MI 49684