

## FATHER FRED FOUNDATION CLIENT RESOURCES – Month of December 2018

**Department of Health & Human Services (DHHS):** 1-844-464-3447

**Northwest Michigan Community Action Agency (NMCAA):** (231) 947-3780-- 3963 Three Mile Rd, Traverse City, MI 49686

**Salvation Army** for GT, Leelanau Cnty and Benzie counties (231) 946-4644- 1239 Barlow St, Traverse City, MI 49686; Antrim: Call Emmett County 347-3531; Kalkaska: call Wexford Cnty, 231-775-7131

**TrueNorth emPower:** (231) 355-5880

**St. Vincent de Paul:** (231) 947-8466-- 1207 Woodmere Ave, Traverse City

**Love INC** (231) 941-5683 (10-2 p.m. Monday-Thursday); For Benzie Cnty: 231-723-2323

**Goodwill Inn** (231) 922-4890     **Goodwill Street Outreach:** (231) 995-7721

**Commission on Aging (GT County):** (231) 922-4688

**Benzie Area Christian Neighbors "BACN":** (231) 882-9544

**Leelanau Christian Neighbors:** 231-994-2291--7322 E Duck Lake Rd, P O Box 196 Lake Leelanau, MI 49653—(Leelanau Christian Neighbors will be distributing Samaritans Closet community resource dollars as of April 1, 2018. Any clients needing financial assistance should visit LCN 2:00pm - 4:00pm, Mondays)

**Good Samaritan of Antrim County:** (231) 588-2208

**Kalkaska Area Interfaith Resources (KAIR):** (231) 258-7836

**Jubilee House:** (231) 947-3305

**Legal Services of Northern Michigan:** (231) 941-0771

**Women's Resource Center:** 231-941-1210; 1-800-554-4972

720 Elmwood, Traverse City. Serves victims of domestic and sexual violence in Benzie, Grand Traverse, Kalkaska and Leelanau counties 24-hours/day

### **FATHER FRED FINANCIAL ASSISTANCE**

- Services are available to **residents** of Grand Traverse, Antrim, Leelanau, Kalkaska and Benzie counties (we are able to provide services to the migrant population).
- Tuesday, Thursday and Friday: 10 a.m.- 2 p.m. Wednesday: 10 a.m.- 6:30 p.m.
- All requests MUST be made in person by either the applicant or someone who is able to adequately represent their needs and financial situation (some requests for utilities can be made at one of our partnering organizations: KAIR, BACN, Good Samaritan of Antrim County or Leelanau Christian Neighbors). Photo ID required
- State and Federal resources/funding must be accessed first
- Financial assistance is available via check only (we are not able to make electronic payments). Checks are issued to vendors only (checks cannot be issued to guests of the Foundation)
- All other funds needed to resolve the financial emergency must be verified before a check can be issued. This includes commitment letters from other agencies, money orders or receipts (no personal checks or cash).
- \$400 per household per calendar year.
- We do not require proof of income but may ask for household financial information/estimation
- **Holiday meals: households can choose between a Thanksgiving meal or Christmas meal. Christmas meal distribution begins December 11, 2018.**
- **FFF will be closed for guest services from December 25-Jan 1<sup>st</sup>. Regular hours resume January 2<sup>nd</sup>, 2019.**

**UTILITY ASSISTANCE:** As of October 1, 2018--For heat and energy assistance please direct clients to apply for State Emergency Relief (SER) through the Department of Health and Human Services (DHHS). Apply online at [www.michigan.gov/mibridges](http://www.michigan.gov/mibridges). Paper applications also accepted. Referrals to MEAP providers (Salvation Army, True North, etc) will be made directly through DHHS.

- The contact number for DHHS for clients and navigators is 1-844-464-3447, press prompt 3 for clients to speak to a caseworker. To email verifications, clients can send verifications to [mdhhs-mitop10@michigan.gov](mailto:mdhhs-mitop10@michigan.gov).
- The **State Emergency Relief (SER) crisis season has been eliminated**. A household may receive one SER payment for heat and one for non-heat electricity, up to the SER cap, each fiscal year. The SER caps are:

FISCAL CAPS
<b>ITEM 301</b>
Natural Gas & Wood, other fuel \$850
Deliverable Fuel \$1200
Other fuel \$850
Residential Electric \$850
All Electric Home \$850

- DHHS will only issue one payment for heat and one payment for non-heat electricity between October 1 and September 30 each year. A SER payment for heat or non-heat electricity service qualifies the household for additional energy services through the Michigan Energy Assistance Program (MEAP). **Please call 2-1-1 for a referral to a MEAP grantee to see what other assistance you may be eligible to receive.**
- The MEAP grantees in Grand Traverse County include the Northwest MI Community Action Agency (NMCAA), Salvation Army and emPower/True North.
- "The goal of these (SER) measures are to ensure that LIHEAP crisis assistance is administered consistently throughout the state and eliminates the need for MEAP grantees to verify client eligibility. MEAP agencies will be able to focus on assisting households to make their energy more affordable and move them toward energy self-sufficiency."

**All requests for heat and energy assistance from the Father Fred Foundation must be accompanied by a Decision Notice** from DHHS indicating that the household **does not** qualify for State Emergency Relief/MEAP funds. \*\*See Utility Assistance Flowchart

**HOUSING:** All requests for **rental assistance** (Eviction Diversion) must be accompanied by at least a **7-day notice** (Demand for Possession of Nonpayment of Rent). Folks requesting assistance for **security deposit** must have something in writing from the would-be landlord stating the deposit amount and monthly rent amount. DHHS and NMCAA are occasionally able to help out with past-rent once an eviction notice or court summons has been issued. Residents of Grand Traverse County who are requesting assist with eviction diversion should complete the Shared Application. Any housing requests go to the Tier II meeting. **Rental/Security Deposit assistance is once in a lifetime.** Goodwill Inn is best resource for those currently homeless as well as NMCAA 1-844-900-0500. If need tent/sleeping bag, contact Goodwill Outreach at 995-7721 or St. Vincent de Paul. Those seeking assistance with

mortgages should be encouraged to contact NMCAA. **We do not have resources for taxes. We are not able to assist with motels/hotel stays.**

Folks needing assistance with **property taxes, mortgage payments or condominium** fees should contact the Step Forward Michigan program (through MSHDA): (231) 922-4735 or apply for a State Emergency Relief through their local DHHS.

**Safe Harbor Emergency Winter Shelter**—517 Wellington St. , Traverse City. Opens November 3, 2018. The shelter is open for guests daily beginning at 6 pm.

### ***The Housing Choice Voucher Wait List is OPEN!***

The Housing Choice Voucher (HCV) Program is a federally funded program that provides assistance to help individuals and families pay their rent.

Applications are available at [www.tchousing.org](http://www.tchousing.org)

**CAR REPAIRS/CAR INSURANCE:** DHHS should be first resource if the following apply: **1) children are living in the household, 2) an adult in the household is employed and 3) they are enrolled with a DHHS program (Food Stamps, Medicaid, etc).** FFF will review requests (Tier II); however, immediate decisions will not be given. **FFF will review requests for one vehicle for one month of coverage;** however, immediate decisions will not be given. If we have assisted in the past, we will not typically do so again. Proof of vehicle registration and a valid, current driver's license are required. Recommended vendors for car repair estimates: Junior's Tires (602 E. Eighth St. (231) 941-8940) Jack's Auto (114 Griffin St, TC (231) 947-1242)

**Tires:** Guests requesting help with tire replacement should visit K & M Tire (3163 W. Keystone Rd., Traverse City: (231) 421-5501) to have tires inspected and quoted (pre-owned, if available). K & M will fax FFF the results of the inspection with quote for replacement.

**Workers on Wheels:** This program assists families (that are currently receiving some type of assistance from DHHS) to receive a donated car/vehicle from the program, if eligibility requirements are met and approved by DHHS. Occasionally, low priced cars/vehicles are available for sale to assist people in need, no program requirements for this. 231-995-7718, Earl Whitney Workers on Wheels, Program Manager. Or e-mail: [earlw@goodwillnmi.org](mailto:earlw@goodwillnmi.org). FFF is not able to assist folks with purchasing a vehicle.

**AUTOMOBILE REGISTRATION:** We are able to assist with registration one time only. Client must have already paid their insurance and have State of MI invoice before we can assist. We will only assist with 1 car per family. Ideally, car should be needed to maintain employment.

### **PRESCRIPTIONS:**

We can **NOT** assist with any narcotics and/or controlled substances on Schedule I, II, or III. We cannot assist with **Gabapentin**. Additionally, we have a list of various other prescriptions that we are not approving. Please check the list first **and** then call the pharmacy to confirm that the script is not for a Schedule I, II or III controlled substance. Consumer MUST bring invoice from pharmacy so that we get an accurate price. Do not call pharmacy and ask them to fax until the client has visited the pharmacy!

For over the counter medications, client must bring the printout from the pharmacy.

Guests with MEDICARE should contact a MMAP counselor to see if they are receiving the best prescription coverage: (800) 803-7174

**Love, INC** (similar policy regarding controlled substances and narcotics)

**GAS CARDS/BUS PASSES:** FFF **does not** provide gas cards or bus passes for local travel. Medicaid Health plans should be a first resource for medical appointments. We may be able to assist for verified medical appointments to Grand Rapids/Ann Arbor/Detroit etc. ONLY. We do not assist with bus passes (DHHS and SVdP may be a resource for bus passes, depending on the reason for need). **Relocation expenses:** we can only assist if client is moving out of the area for employment purposes and does not plan to return. **We must be able to verify employment and housing.**

**TELEPHONES:** We offer a onetime only assist with 30-days of phone minutes when appropriate (we are generally not able to help purchase a phone). Our new partnering store is 7/11. Clients can also apply for a gov't issued phone at Assurance Wireless at 1-888-898-4888 OR at [www.safelinkwireless.com](http://www.safelinkwireless.com). Jubilee House has a phone for client use.

**DENTAL:** Please refer all folks in dental distress to Northwest Michigan Health Services, Inc. (231) 947-0351. Northwest Michigan Health Services, Inc. accepts Medicaid, Medicare, private insurance and offer a sliding scale based on income and household size (**proof of income is required.**) NMHSI provides dental services such as: x-rays, fillings, cleanings, dentures, root canals (limited), crowns, bridges, athletic mouth guards, fluoride treatments and so on. They are always accepting new patients!

Northwest Michigan Health Service, Inc (TC Clinic)  
10767 Traverse Highway  
Traverse City, MI 49684

Northwest MI Health Svcs, Inc (Benzonia)  
6051 Frankfort Highway  
Benzonia, MI 49616  
(231) 383-4800

Dental Clinics North (DCN)  
2600 Lafranier Rd, Suite B  
Traverse City, MI 49686  
(231) 932-7342

We can also assist with dentures, bridges and other emergency dental needs (FFF does not cover cleanings).

**MEDICAL:** Requests for assistance with medical bills requires a note from medical office saying they are refusing to see the patient without an upfront payment. -\*\*\*Open enrollment for insurance through the Federal Marketplace is from November 1, 2018 – December 15, 2018.

**NWMI Health Svcs**--10767 Traverse Hwy (M-72 towards Empire). Or 6051 Frankfort Hwy, Benzonia. NMHSI offers medical, dental and behavioral services at all four locations in Traverse City, Benzonia, Manistee and Shelby. We are a Federally Qualified Health Center and Patient-Centered Medical Home that accepts Medicaid, Medicare, private insurance and offer a sliding fee scale based on income and household size (**proof of income required.**) NMHSI provides medical services such as physical exams, immunizations and so on. Always accepting new patients.

For assistance connecting with community resources and medical/dental needs please call **Community Connections**. Grand Traverse, Benzie and Leelanau residents: (231) 882-4409, Kalkaska residents (888-217-3904) Antrim residents (800-432-4121).

**Traverse Health Clinic--** offers both Primary Healthcare and Mental Healthcare on a sliding fee basis. Assistance applying for Medicaid and the Marketplace, as well as payment plans based on the client's budget. We offer same day appointments to any community member who does not have primary care established in the area. Will see anyone with a medical or mental health need, regardless of their ability to pay. 1719 S. Garfield Ave Traverse City.

**Grand Traverse Health Department--**2600 LaFranier Rd, Traverse City, MI 49686. Sliding scale for all ages, and no payment is required at the time of visit in order to receive service; can also bill insurance. The main office offers well-women exams, pap smears, and mammogram orders.

231-995-6111 for immunizations and WIC  
231-995-6113 for all types of birth control and STD testing

Youth Health and Wellness Center (for ages 10-21)  
880 Parsons Rd, Traverse City, MI 49686 (at Career Tech Center)  
231-922-6416 for all health care needs (primary care)

KTown Youth Health Center (for ages 10-21)  
112 S. Brownson Ave, Kingsley, MI  
231-263-5895 for all health care needs (primary care, including birth control)

**HOME REPAIR:** We can entertain requests for home repair (furnaces, roofs, pump outs etc) once state and federal funds have been accessed (DHHS, NMCAA, VA...). Other resources for home repair include Commission on Aging (60+ and GT residents only), Habitat for Humanity, Freedom Builders, Salvation Army. All requests must be accompanied by a quote. We are generally unable to assist with home repairs after they have been completed. NMCAA can potentially assist with pump outs. DHHS cannot.

**VISION:** We generally refer folks to Goodwill Optical. We can assist with up to 80% on eye exam and glasses if guest does not have vision coverage (Medicaid does cover glasses and exams once every two years). We do not cover add-ons (transitional lenses, anti-glare coatings, etc).

**HAIRCUTS:** We can refer folks to TC Beauty College. See Sara.

**FUNERALS:** We do try to offer some assistance for funeral expenses (usually a flat \$300). We do need to work with the next of kin of the deceased. DHHS must also be accessed.

**CLOTHING/SHOES:** We do NOT purchase clothing. Clients should continue to check at our marketplace. FFF has a program with Payless at the Cherryland Center for shoes as appropriate, ***primarily for new jobs.*** Clients needing long underwear or wool socks should contact the Jubilee House or St. Vincent de Paul.  
**Coats and winter boots:** Donated available only. Limit one per person.

**APPLIANCES:** We currently have credit available with Odom's for some appliances and building materials. Clients should go to Odom's to inspect item and get a quote. Client can come into Client Assistance Administrator for voucher (no refrigerators).

**STORAGE FEES:** *Storage fees generally do not meet FFF requirements of an emergency need.* Guests can apply for assistance if there are extenuating circumstances present. Notice from storage facility required.

**BICYCLES:** When appropriate we can give a referral to Recycle a Bicycle. **Clients must need the bicycle for employment purposes** or must have a doctor's note. We cannot provide referrals for clients living at the Goodwill Inn---Don requests that they go through their case manager at GI. Recycle a Bicycle is located at 1220 Woodmere. Open Monday, Tuesday and Wed from 1 pm-5:30 p.m. Guests can call Don at (231) 649-3443 to set up an appointment time outside of the open hours.

**MEDICAL EQUIPMENT:** Love INC has a Durable Medical Equipment Loan Closet. All requests should can be made by calling (231) 941-5683. Check with appropriate county Commission on Aging or Area Agency on Aging of Northwest MI (231) 947-8920. Disability Network is also a potential resource.

**LEGAL ASSISTANCE:** We are unable to assist with court fines, fees or expenses. Guests seeking legal aid should contact Legal Services of Northern Michigan: (231) 941-0771. Or visit [www.MichigaLegalHelp.org](http://www.MichigaLegalHelp.org). **Free legal clinic information:** 3785 Veterans Drive, Traverse City Please note: *Services are provided on a first-come, first-served basis to the first 15 people registered. Sign up by telephone begins at 5:00 pm on Tuesdays by calling Third Level at (231) 922-4800. YOU MUST CALL AHEAD TO REGISTER.*

**Family Law Clinic:** Free monthly family law clinic (divorce, custody, etc.) at Grace Episcopal Church THIRD THURSDAY, 6-8 pm. No RSVP required! Questions? Call LSNM at (231) 941-0771.

**OFFENDER SUCCESS PROGRAM:** Offender Success Program can assist in several areas of need, as long as the individual is currently on parole. They can provide bicycles, bus passes, gas cards, hygiene kits, clothing vouchers, first and last month's rent, and motel/hotel stays. Networks Northwest--231.929.5023

**TENTS, MATS, SLEEPING BAGS:** Please refer all guests with these requests to Goodwill Street Outreach (231) 995-7721 or St. Vincent de Paul.

**LAUNDRY PROJECT:** Available in GT and Leelanau counties. See below for dates and times for GT County locations.



# HELPLINK Laundry Project Schedule

Thursdays at these locations

## Traverse City Laundry

1131 S. Garfield Ave.  
(Garfield Plaza)

1st and 3rd Thursdays  
8:30—11:30 AM

2018

2019

September 6  
September 20  
October 4  
October 18  
November 1  
November 15  
December 6  
December 20

January 3  
January 17  
February 7  
February 21  
March 7  
March 21  
April 4  
April 18  
May 2  
May 16  
June 6

## Eastfield Laundry

1122 E. Eight Street

2nd and 4th Thursdays  
8:30—11:30 AM

2018

2019

September 13  
September 27  
October 11  
October 25  
November 8  
November 29 \*  
December 13  
December 27

January 10  
January 24  
February 14  
February 28  
March 14  
March 28  
April 11  
April 25  
May 9  
May 16  
June 13

*\*5th Thursday; no  
laundry week of  
Thanksgiving*

